

# Installing XchangeIT Client v3.0

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# Introduction:

The new XchangeIT Client v3.0 has been developed with performance, stability and security in mind, with new features to improve the usability of the application. The end result is a new futureproofed XchangeIT (XIT) Client.

XIT recognises that everyone has a different level of comfort when installing new applications, therefore please follow either the **QUICK STEPS** (below) or the **DETAILED STEPS** (next page) depending on how familiar you are with programs and applications.

If there are any issues when you follow these steps or you would prefer XIT to install the new Client v3.0 via TeamViewer, then please do not hesitate to call our XIT Support team on **1300 551 212**.

PLEASE note:

- the version of the XIT Client that you are currently running on your store computer MUST be uninstalled first to avoid any issues.
- you will require your XIT Username and Password

# QUICK STEPS

Please follow these **QUICK STEPS** to install XIT Client v3.0 if you regularly uninstall / install programs and applications:

- 1. Exit the current version of XIT Client
- 2. Uninstall the current version of XIT Client
- 3. Log into your XIT account
- 4. Download XIT Client v3.0
- 5. Install and activate the XIT Client v3.0.

## DETAILED STEPS

Please follow these **DETAILED STEPS** to install XIT Client v3.0 for a more comprehensive guide with the uninstallation / installation process:



### Step 1 Exit the current version of the XIT Client

- > To ensure the current XIT Client has stopped running, exit the XIT Client.
  - Move cursor to the bottom right of the desktop
  - Right-click on the XIT icon, and select "Exit"



- > If the XIT icon cannot be seen, it might be hidden in the system tray.
  - Select the ^ button to display the hidden icons.
  - Find the XIT icon, right-click on it and select "Exit".



#### Step 2 Uninstall the current version of the XIT Client

- > The current version of the Client must be uninstalled before the new version is installed.
  - Type in "remove" in search field on bottom left of taskbar and select "Add or remove programs".





• Scroll to the bottom of the list of the Apps & Features, select the "XchangeIT Newsagent Client" and click on the "Uninstall" button.

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E Apps & features	Windows 81.1	11/14/10121		
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(	XchangelT Newsagent Client 2.3.4.4	15/04/2025		
	Modi	fy Uninstall		

• Follow the prompts to uninstall / remove the application.

This app and its related info uninstalled.	o will be
	Uninstall

- Alternatively, the application can be uninstalled from Windows Settings / Apps / Apps & Features follow the steps to uninstall.
- You can also go to Windows Control Panel / Programs and Features / XchangelT Newsagent Client and follow the steps to uninstall.

#### Step 3. Log into your XchangeIT account

- > Log into your XIT account from the XIT website, https://www.xchangeit.com.au/default.aspx
  - Enter the Username and Password in the top right of the homepage.



If you have issues logging in to your XIT account or are unsure of the Username and Password please contact the XIT Helpdesk for assistance (1300 551 212).



#### Step 4. Download XIT Client v3.0

- Generate a security token (required in Step 5) and download XIT Client v3.0.
  - Click the "My Account" menu from the top and select "Newsagent Client".

			Logged in as: Examp	<u>pleUsername sign out</u>
HOME SUPPORT TICKET	MY ACCOUNT FILE NOTES	6 TRANSFER ACTIVITY	PERFORMANCE	SECURITY TOKEN
	Help			
	Billing & Payment			
	Newsagent Client	Home		
	Distributors & Services			
Welcome To XchangelT L	Distributor History			
	Website Users			U4

• Generate a Security Token by pressing the "Reset Security Token" button in the bottom right. This will be sent to the email address shown to the left.

	Newsagent Client	
Store Name: XIT N	ews and Lotto	
Download Client (You	u must instaline Newsagent Client on your in-store PC.)	
Folder Structure		
SourceIn: SourceOut: Archive: Unsent:	C:\EDI\XchangeIT\Source\In C:\EDI\XchangeIT\Source\Out C:\EDI\archive C:\EDI\unsent	UPDATE
Security Token	₽	
Click the "Reset Security primary email address w	Token" button to receive a new token for your store. You can change the email III remain unchanged.	tess the token is sent to. Your
support@xchangeit.com	lau	RESET SECURITY TOKEN

• Click on the "Download Client" link from this page.

1	Newsa	igent Client
Store Name: XIT	News and Lotto	
Download Client	/ou must install the Newsagent Client on y	our in-store PC.)
Folder Structure		
SourceIn:	C:\EDI\XchangeIT\Source\In	
Archive:	C:\EDI\archive	
Unsent:	C:\EDI\unsent	
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support@xchangeit.c	om.au	RESET SECURITY TOKEN
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• Click the "Download XchangeIT Client v3.0" link to download the XIT Client installer.

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XchangeIT Client Version 3.0				
The new XchangeTT (XIT) Client v3.0 is here.				
XIT Client v3.0 is compatible with Windows 8, Windows 10 and Windows 11.				
The only prerequisite to running XIT Client v.3.0 is that Microsoft. NET Framework 4.8 is installed on your computer. This is normal for users of Windows 10 and Windows 11.				
If you need assistance installing the XIT Client v3.0 or have any questions please contact the XchangeIT Helpdesk 1300 551 212				
If you are an existing XIT member, please ensure you read through the instructions first as it is essential to uninstall an older version of the Client prior to installing XIT Client v3.0.				
To download XIT Client v3.0, please click on the link below:				
Download XchangeIT Client v.3.0				
Instructions to Install Achangel Chieft VS.0 (existing members)				
Please note that XIT no longer supports Windows XP, Windows 7 and Windows Server OS. If you are running any of these older operating systems, please call the XchangeIT Helpdesk for an older version of the XIT Client.				

#### Step 5. Install and activate XIT Client v3.0

- > Install the new XIT Client v3.0 and activate using the Security Token generated in Step 4:
  - Find the installer in the default download location on your computer. Most browsers allow the user to access the recently downloaded files from the top right of the browser window. Alternatively, it may be found in "Downloads".

Downloads		
or		
<ul> <li>This PC &gt; Downloads &gt;</li> <li>Name</li> <li>Today (1)</li> <li>Setup2025_v3.0.0.4</li> </ul>	.0.msi	

- Locate the installer (Setup2025\_v3.0.0.0.msi) and run it.
- Having started the installation please follow the prompts (click on "Run").
- The XchangeIT Client Setup Wizard will pop up. Click on the 'Next" button.



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Welcome to the Xchang	gelT Client S	Setup Wizard		
The installer will guide you through the :	steps required to ins	all Xchangel T Client o	n your com	puter.
WARNING: This computer program is p Unauthorized duplication or distribution or criminal penalties, and will be prosect	rotected by copyrig of this program, or a uted to the maximum	nt law and internationa ny portion of it, may rea extent possible under	l treaties. sult in sever the law.	e civil
	< Back	Nexts	Can	- al

- A Confirm Installation box will pop up. Click on the 'Next" button.
- A box may pop up to allow this app to make changes. Click on "Yes" and "Close" the ٠ Installation Complete box.

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User Account Control		×	Installation Complete	
Do you want to allow this a changes to your device?	app to make	E I	XchangelT Client has been successfully installed.	
XchangelT Client			Click "Close" to exit.	
Verified publisher: XCHANGEIT SOFTV File origin: Hard drive on this comput	WARE PTY LTD er			
Show more details				
Yes	No		Please use Windows Update to check for any critical update Framework.	es to
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• A Welcome box will pop up to activate the application. Click on "OK".



• Enter Store Number and the new Security Token. Refer to the email (or screenshot) generated in Step 4.

< Back Close Cancel



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Name Name of the store.				

• The new XIT Client v3.0 has been installed and activated successfully!

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Source Out	C:\EDI\XchangeIT\Source\Out
Archive	C:\EDI\archive
Unsent	C:\EDI\unsent
General Configuration	
Store Number	4536
Log Folder	C:\XChangeIT\AppLogs
Name	XIT News and Lotto
Website URL	www.xchangelT.com.au/publicpages/newsagent-client-landing-page
Control Sito Public LIPI	http://www.ychangloit.com.au/Control/CSRublicSonvice/CSRublicAs
ame ame of the store.	
	Update Configuration Reset

• Navigate to the "My Home" tab as well as explore the new application features such as the improved "XchangeIT Central" section.



Headlines       Connect To Gateway            • Welcome to XchangeITI         XchangeIT provides EDI services and Terminal         Connect To Gateway         DG UAT             • Receive Cancel             • Welcome to XchangeITI         XchangeIT provides EDI services and Terminal         Connect tottery integration to the Newsagent         and Lottery Channel         Please call us on 1300 551 212 or email us at         support@xchangeit.com.au if you have any         questions.         We're here to make life easier!         The Team from XchangeIT [14/04/2025         3:20:30 AM]	CchangeIT Client	8:25:50	Welcome XIT News and Lotto PM = 4536	>
	A NOV HONE     So XCHANGEIT CENTRAL  Headlines      Welcome to XchangeITI     XchangeIT provides EDI services and Terminal     Connect lottery integration to the Newsagent     and Lottery Channel     Please call us on 1300 551 212 or email us at     support@xchanget.com.au if you have any     questions.     We're here to make life easiert     The Team from XchangeIT [14/04/2025     3:20:30 AM]	10	Connect To Gateway DG UAT Connect To Gateway DG UAT Connection detected. 3:25 PM: Internet connection detected. 3:25 PM: No new files received. 3:25 PM: No new files received. 3:25 PM: Detecting internet connection 3:25 PM: No new files received. 3:25 PM: No new files received. 3:25 PM: Synchronization Completed	Cancel

#### Welcome to the new XchangelT Client!

If you have any inquiries or need assistance please give us a call 1300 551 212 or send an email to our Support team (support@xchangeit.com.au).

Thank you for your cooperation from the Team at XIT!